



LAKE COUNTY LAW LIBRARY

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LAKE COUNTY LAW LIBRARY

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Painesville, Ohio 44077

Phone: 440.350.2638
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Hours of Operation
Monday - Friday 8:00 - 4:30

lawlibrary@lakecountyohio.gov
www.lakecountyohio.gov/lawlibrary

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A QUARTERLY NEWSLETTER FROM THE LAKE COUNTY LAW LIBRARY RESOURCES BOARD

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“Chatterbox Librarian.....Chatbot Attorney”

I was a senior in high school when computers were introduced to my public school. The curriculum focused on “computer programming” at the time. When I arrived at college, computer classes focused on BASIC and MS-DOS. These classes just jumbled my mind. At the time, computers were highly expensive and for the “really smart” students. I still remember paying “Howard,” a Brainiac of a fellow student, to type my research paper on his high-tech, word-processor. Howard was the only student on our small campus with this marvelous contraption. No more typewriters or correction tape! Every mistake could be corrected at the touch of a button! Ingenious!

After undergrad, my first job was as a reference assistant at a public library. The “internet” arrived at our library one full year after I was hired. I was also present for the demise of our beautiful, solid-oak card catalog. Our director had issued an edict that it would no longer be updated. Library patrons would need to consult the computer for any titles needed. It was the job of the reference department staff to help facilitate this transition. Picture mild-mannered bookworms wielding pitchforks. “How can you have a library without a card catalog? What is the world coming to?”

Fast forward 30 years. Yes, **30 years**. Technology has changed our lives so drastically in ways one could never predict. Folks my age and older often turn to their grandchildren to walk through the tangled web of technology. Computers are no longer for the “really smart” students. As we now see, computers are for everyone at, literally, every age. Some of the most groundbreaking technological ideas have come from our youth. You know, the ones with oodles of curiosity and zero fear when it comes to exploring or investigating? The ones who aren’t paralyzed by the fear of breaking something expensive?

This brings me to the recent ditty I uncovered while researching technology for the law library. A 19-year old, Stanford University student from Great Britain grew weary from the constant deluge of parking tickets he was collecting. Instead of using better judgment when parking the car, Joshua Browder created a “Chatbot Attorney.” His robotic lawyer (DoNotPay) assists users with fighting parking tickets and goes so far as to generate a letter to send to the court. Apparently, the chatbot has successfully fought 160,000 out of users’ 250,000 contested parking tickets in London, England. The chatbot has been successful with 10,000 tickets out of users’ 24,000 contested parking tickets in New York. Projected savings (and lost revenue for the courts) are estimated in the millions of dollars. Browder is now working on technology to award compensation for travelers whose flights are delayed in the European Union for more than three hours. The ingenuity of this invention is intriguing, as well as frightening. How is technology going to impact our professions in the future? Maybe we should ask our youth.....

For more information on Browder’s chatbot:

<http://fusion.net/story/320855/robot-lawyer-beats-parking-tickets/>
<http://www.donotpay.co.uk/signup.php>

Happy Fall!

Sandra E. Murphy, Director/Law Librarian

“DISORDER IN THE AMERICAN COURTS”

Every profession has its quirks and its own brand of humor. Recently, I discovered two titles displaying a humorous side of the legal profession that gave me a chuckle, even as a non-attorney. The titles are called, *Disorder in the American Courts* & *Disorder in the American Courts II* by Marcelle Boren. Ms. Boren is a court reporter who has compiled some of the more humorous responses taken directly from the witness stands of many court rooms. Obviously, maintaining composure is key in these serious situations but I'm sure these instances made it difficult to keep a straight face. Here are some excerpts from her volumes. Enjoy!

A: *Could you see him from where you were standing?*

W: *I could see his head.*

A: *And where was his head?*

W: *Just above his shoulders.*

A: *She had three children, right?*

W: *Yes.*

A: *How many were boys?*

W: *None.*

A: *Were there any girls?*

A: *And where was the location of the accident?*

W: *Approximately milepost 499.*

A: *And where is milepost 499?*

W: *Probably between milepost 498 and 500.*

A: *Are you married?*

W: *No, I'm divorced.*

A: *And what did your husband do before you divorced him?*

W: *A lot of things I didn't know about.*

A: *Doctor, how many autopsies have you performed on dead people?*

W: *All my autopsies have been performed on dead people.*

USED BOOK SALE TITLES:

We update our resource collection with new editions on a regular basis. Softbound discarded titles and CDs are only \$5.00 each. Hardbound discarded titles are \$10.00 each. Titles sell out quickly! Sale titles include:

Criminal Procedure Checklists—2015-2016 (2 vols)

Florida Rules of Court, Federal—2016

Florida Rules of Court, State—2016

Giannelli Rules of Evidence Handbook—2015

Immigration Law and Defense (2 vols)

Lentz School Security —2014-2015 (2 vols)

Local Government Laws & Rules Annotated (3 vols)

Ohio Consumer Law—2015

Ohio Real Estate Laws Annotated—2015-2016

Ohio Tax Laws & Rules—2015-2016

TECHNOLOGY TIP:

What is SLACK?

SLACK (Searchable Log of All Communication and Knowledge) is a free, cloud-based collaboration tool originally created for organizational communications. **SLACK** features chat “channels” by topic, private groups, and direct messaging with all content being searchable including files, conversations, and people. The software interfaces with several third-party services and offers apps for IOS, Android, and Windows phone, along with desktop clients for Mac OS X, Windows and Linux. There is also a premium service for a fee. For more information on this tool, visit:

<https://slack.com>

SERVICES

The law library shall provide legal research, reference, and library services to County and State employees, authorized legal practitioners, and their staffs. Services are as follows:

- Print library of over 1600 titles
- Laptops with Microsoft Office
- Sony digital camcorder
- Optoma media projector with screen
- DVDs, anatomical models and charts
- Portable X-Ray view box for courtroom presentations
- Reference assistance and technical training
- Wireless internet access throughout the library
- Complimentary copy of *Connexus*
- Document enlargement to various poster size along with matching frames
- Polycom VSX 7000 videoconferencing equipment with multipoint software for depositions, testimony, etc. **
- Fax service to or from your home or office **
- Photocopies **

** Fees for service may be charged